Soutien PC
ET RÉSEAU ESTRIE

Jean-David Desgagnes – Soutien PC et Réseau Estrie
Call or text: 873 314-2143 · soutienpc.sherbrooke@gmail.com
https://soutienpc-estrie.pages.dev

Never write a password on this form.

Form — account or email

We can help you get back into an account or make it safer. Never write the account password on this form, and never write a code you received by text.

Your first and last name

Phone

Email

Town or city

Which account?

Type of account

☐ Outlook / Hotmail / Microsoft ☐ Gmail / Google ☐ Email from Bell, Videotron, or another provider

☐ iCloud / Apple ☐ Facebook or another network ☐ Other (please specify)

Email address or username (not the password)

What is happening

Check what applies

☐ I can no longer sign in ☐ I forgot the password ☐ I think the account was hacked

☐ I am being asked for a code (two-step verification) ☐ I lost the phone that received the codes

☐ Other

Since when?

A recovery email or recovery phone is the address or number the account uses to send you a code. Write it only if you still have access to it. Do not write the code itself.

Recovery email (if you still have access)

Recovery phone (if you still have access)

Are you still signed in to this account on another device (phone, another PC)?

☐ Yes ☐ No ☐ I'm not sure

Anything else that would help (no password or code)

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Customer form — account / email

Never write a password on this form.

☐ I have read the notes. The information above is accurate to the best of my knowledge. I understand that a password must never be written on this form.

Signature (or printed first and last name)

Date

Thank you. You can email this form to soutienpc.sherbrooke@gmail.com, or keep it for your appointment. Questions: call or text 873 314-2143.